

INTRODUCING

Benefitfocus[®] eExchange[™]

CDPHP[®] has partnered with Benefitfocus to streamline your electronic data interchange (EDI) transactions.

Benefitfocus eExchange simplifies the transmission and transformation of employee benefit eligibility data from your group to CDPHP. It helps eliminate the tremendous costs and technical requirements that can cause headaches for your organization. Benefitfocus eExchange is the smart solution for EDI — it's fast, secure, and accurate.

Highlights of eExchange

- ▶ One-to-many data exchange
- ▶ Skilled implementation consultants
- ▶ Comprehensive tools
- ▶ Ongoing support
- ▶ Flexible file formats

Why eExchange?

- ▶ Ensures EDI accuracy by adding validations, threshold safeguards, and business rules during file processing
- ▶ Provides summary reports for each file that include file activity and data discrepancies that allow for visibility into data quality
- ▶ Includes setup of a secure file transfer protocol (SFTP) site for each file transmission and report retrieval
- ▶ Provides a dedicated support team to manage file implementation, ongoing production inquiries, and renewal coordination

What will eExchange provide you?

- ▶ Implementation consultant to provide support during the entire group implementation process
- ▶ Implementation project timeline with target dates
- ▶ Technical account manager to offer production and renewal coordination
- ▶ Standard test scenarios
- ▶ Setup documentation including file specification, account structure, and SFTP credentials
- ▶ Summary reporting to identify invalid data
- ▶ Quarterly audit results of your full population compared to CDPHP processing systems
- ▶ Training on steps to reconcile discrepancies



Getting Started with eExchange

What do we need from you? Just four simple items!

1. An implementation resource to coordinate test files and client setup
2. The ability to connect via SFTP setup
3. The capacity to produce enrollment files using a standard EDI 834 or the CDPHP Simple File Format (SFF) (XLS/CSV)
4. A contact for summary report reconciliation and renewal coordination

Your dedicated implementation consultant will guide you through the following:

Introductory Phase: A kick-off call will be held to determine how your file will be processed/designed

Technical Phase: Requirements and documentation will be gathered

Testing Phase: Testing scenarios will be executed between your group and CDPHP

Go Live Phase: Files will be received from your group and sent to CDPHP

Most new implementations will take on average one week to one month, but this is highly dependent on when a clean test file can be sent to the eExchange team. Any custom rules for the 834 processing will also impact the timeline. Most renewals will be easier and faster to implement.

About Benefitfocus

Benefitfocus provides a leading cloud-based benefits management platform that simplifies how organizations and individuals shop for, enroll in, manage, and exchange benefits. Every day, leading employers, insurance companies, and millions of consumers rely on the Benefitfocus platform to manage, scale, and exchange benefits data seamlessly.

For questions or additional information, contact your broker or CDPHP representative.



A plan for life.