

	Commercial HMO	Commercial PPO	Medicaid (CHP)	Medicare HMO	Medicare PPO
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)					
<i>Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI percentile (Total)</i>	94.20%	93.02%	87.21%	N/A	N/A
<i>Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (Total)</i>	92.27%	92.44%	83.11%	N/A	N/A
<i>Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (Total)</i>	86.47%	87.79%	80.37%	N/A	N/A
Childhood Immunization Status (CIS)					
<i>Childhood Immunization Status - DTaP</i>	88.79%	92.27%	80.78%	N/A	N/A
<i>Childhood Immunization Status - IPV</i>	94.39%	96.13%	91.24%	N/A	N/A
<i>Childhood Immunization Status - MMR</i>	94.08%	96.40%	89.78%	N/A	N/A
<i>Childhood Immunization Status - HiB</i>	93.46%	96.53%	90.75%	N/A	N/A
<i>Childhood Immunization Status - Hepatitis B</i>	92.83%	94.93%	90.51%	N/A	N/A
<i>Childhood Immunization Status - VZV</i>	92.52%	94.80%	88.81%	N/A	N/A
<i>Childhood Immunization Status - Pneumococcal Conjugate</i>	91.90%	92.93%	80.54%	N/A	N/A
<i>Childhood Immunization Status - Hepatitis A</i>	85.67%	88.53%	82.00%	N/A	N/A
<i>Childhood Immunization Status - Rotavirus</i>	88.47%	87.33%	76.64%	N/A	N/A
<i>Childhood Immunization Status - Influenza</i>	78.50%	79.20%	48.66%	N/A	N/A
<i>Childhood Immunization Status - Combo 3</i>	87.23%	88.00%	75.18%	N/A	N/A
<i>Childhood Immunization Status - Combo 10</i>	70.79%	69.47%	39.17%	N/A	N/A
Immunizations for Adolescents (IMA)					
<i>Immunizations for Adolescents - Meningococcal</i>	95.64%	95.86%	94.40%	N/A	N/A
<i>Immunizations for Adolescents - Tdap</i>	98.04%	98.78%	97.57%	N/A	N/A
<i>Immunizations for Adolescents - HPV</i>	32.14	31.39%	34.97%	N/A	N/A
<i>Immunizations for Adolescents - Combination 1</i>	95.21%	95.86%	93.67%	N/A	N/A
<i>Immunizations for Adolescents - Combination 2</i>	30.94%	30.41%	33.33%	N/A	N/A
Lead Screening in Children (LSC)	N/A	N/A	80.78%	N/A	N/A
Breast Cancer Screening (BCS)	81.02%	80.67%	60.42%	80.42%	86.66%
Cervical Cancer Screening (CCS)	85.38%	84.38%	63.20%	N/A	N/A
Colorectal Cancer Screening (COL)	70.32%	67.24%	N/A	84.67%	86.62%
Chlamydia Screening in Women (CHL)	67.80%	63.92%	65.61%	N/A	N/A
Appropriate Testing for Pharyngitis (CWP)	73.45%	72.87%	80.00%	41.32%	27.78%
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (SPR)	39.21%	39.17%	28.21%	31.77%	33.00%
Pharmacotherapy Management of COPD Exacerbation (PCE)					
<i>Pharmacotherapy Management of COPD Exacerbation - Systemic Corticosteroid</i>	82.86%	74.51%	77.38%	74.52%	70.59%
<i>Pharmacotherapy Management of COPD Exacerbation - Bronchodilator</i>	88.57%	88.24%	90.05%	83.65%	100.00%
Asthma Medication Ratio (AMR)	85.90%	83.54%	72.45%	N/A	N/A
Controlling High Blood Pressure (CBP)	83.33%	82.30%	73.13%	84.00%	82.59%
Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	84.00%	91.23%	88.16%	91.94%	100.00%
Statin Therapy for Patients With Cardiovascular Disease (SPC)					
<i>Statin Therapy for Patients With Cardiovascular Disease - Received Statin Therapy (Total)</i>	85.53%	84.50%	83.79%	86.02%	87.80%
<i>Statin Therapy for Patients With Cardiovascular Disease - Statin Adherence 80% (Total)</i>	79.45%	83.55%	68.24%	87.58%	87.36%
Cardiac Rehabilitation (CRE)					
<i>Cardiac Rehabilitation - Initiation (Total)</i>	10.38%	7.92%	2.80%	5.12%	5.12%
<i>Cardiac Rehabilitation - Engagement1 (Total)</i>	14.15%	13.37%	4.21%	10.58%	10.58%
<i>Cardiac Rehabilitation - Engagement2 (Total)</i>	16.04%	12.87%	4.21%	12.97%	12.97%
<i>Cardiac Rehabilitation - Achievement (Total)</i>	7.55%	5.45%	1.40%	7.85%	3.70%
Hemoglobin A1c Control for Patients With Diabetes (HBD)					
<i>Hemoglobin A1c Control for Patients With Diabetes - HbA1c Control (<8%)</i>	70.38%	74.74%	59.66%	80.37%	81.15%
<i>Hemoglobin A1c Control for Patients With Diabetes - Poor HbA1c Control</i>	17.97%	17.19%	30.32%	14.07%	9.62%
Blood Pressure Control for Patients With Diabetes (BPD)	80.25%	80.21%	77.75%	82.59%	83.85%
Eye Exam for Patients With Diabetes (EED)	60.00%	60.94%	64.79%	81.48%	81.92%
Kidney Health Evaluation for Patients With Diabetes (KED)	47.35%	46.46%	40.99%	51.54%	49.89%
Statin Therapy for Patients With Diabetes (SPD)					
<i>Statin Therapy for Patients With Diabetes - Received Statin Therapy</i>	65.72%	67.15%	64.85%	76.29%	75.71%
<i>Statin Therapy for Patients With Diabetes - Statin Adherence 80%</i>	76.49%	80.07%	63.80%	86.24%	88.22%
Osteoporosis Management in Women Who Had a Fracture (OMW)	N/A	N/A	N/A	31.12%	30.95%
Osteoporosis Screening in Older Women (OSW)	N/A	N/A	N/A	68.96%	64.51%
Antidepressant Medication Management (AMM)					
<i>Antidepressant Medication Management - Effective Acute Phase Treatment</i>	75.56%	75.75%	60.21%	77.93%	79.21%
<i>Antidepressant Medication Management - Effective Continuation Phase Treatment</i>	61.30%	61.89%	43.49%	64.78%	74.26%
Follow-Up Care for Children Prescribed ADHD Medication (ADD)					
<i>Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase</i>	50.78%	56.36%	46.19%	N/A	N/A
<i>Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase</i>	61.70%	54.55%	50.00%	N/A	N/A

Follow-up After Hospitalization for Mental Illness (FUH)					
<i>Follow-Up After Hospitalization For Mental Illness - 30 days (Total)</i>	87.03%	87.39%	81.19%	75.53%	90.91%
<i>Follow-Up After Hospitalization For Mental Illness - 7 days (Total)</i>	66.53%	73.11%	62.85%	55.32%	54.55%
Follow-Up After Emergency Department Visit for Mental Illness (FUM)					
<i>Follow-Up After Emergency Department Visit for Mental Illness - 30 days (Total)</i>	70.55%	71.60%	66.45%	76.71%	100.00%
<i>Follow-Up After Emergency Department Visit for Mental Illness - 7 days (Total)</i>	58.22%	55.56%	48.79%	56.16%	66.67%
Follow-Up After High-Intensity Care for Substance Use Disorder (FUI)					
<i>Follow-Up After High-Intensity Care for Substance Use Disorder - 30 days (Total)</i>	63.29%	57.69%	58.89%	29.41%	50.00%
<i>Follow-Up After High-Intensity Care for Substance Use Disorder - 7 Days (Total)</i>	22.78%	29.49%	31.73%	6.82%	50.00%
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence (FUA)					
<i>Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence - 30 days (Total)</i>	44.83%	35.51%	41.47%	40.74%	42.86%
<i>Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence - 7 days (Total)</i>	27.59%	20.56%	31.89%	25.93%	0.00%
Pharmacotherapy for Opioid Use Disorder (POD)	22.92%	22.73%	35.68%	34.78%	N/A
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Med (SSD)	N/A	N/A	76.94%	N/A	N/A
Diabetes Monitoring for People With Diabetes and Schizophrenia (SMD)	N/A	N/A	73.33%	N/A	N/A
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (SMC)	N/A	N/A	80.00%	N/A	N/A
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA)	79.31%	63.16%	62.61%	81.45%	81.82%
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)					
<i>Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose Testing (Total)</i>	57.04%	60.23%	57.83%	N/A	N/A
<i>Metabolic Monitoring for Children and Adolescents on Antipsychotics - Cholesterol Testing (Total)</i>	42.96%	51.14%	42.96%	N/A	N/A
<i>Metabolic Monitoring for Children and Adolescents on Antipsychotics - Blood Glucose and Cholesterol Testing (Total)</i>	42.96%	50.00%	42.01%	N/A	N/A
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA)	79.31%	63.16%	N/A	81.45%	81.82%
Transitions of Care (TRC)					
<i>Transitions of Care - Notification of Inpatient Admission (Total)</i>	N/A	N/A	N/A	77.89%	69.19%
<i>Transitions of Care - Receipt of Discharge Information (Total)</i>	N/A	N/A	N/A	63.39%	61.12%
<i>Transitions of Care - Patient Engagement After Inpatient Discharge (Total)</i>	N/A	N/A	N/A	90.66%	92.91%
<i>Transitions of Care - Medication Reconciliation Post-Discharge (Total)</i>	N/A	N/A	N/A	71.25%	67.48%
Follow-Up After Emergency Department Visit for People With Multiple High-Risk Chronic Conditions (FMC)	N/A	N/A	N/A	64.73%	65.19%
Non-Recommended PSA-Based Screening in Older Men (PSA)	N/A	N/A	N/A	30.60%	34.63%
Non-Recommended Cervical Cancer Screening in Adolescent Females (NCS)	N/A	N/A	0.43%	N/A	N/A
Appropriate Treatment for Upper Respiratory Infection (URI)	92.78%	92.06%	95.36%	79.63%	84.81%
Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (AAB)	47.86%	51.71%	59.76%	32.07%	30.61%
Potentially Harmful Drug-Disease Interactions in Older Adults (DDE)					
<i>Potentially Harmful Drug-Disease Interactions in Older Adults - DDI Falls + Anticonvulsants, Nonbenzodiazepine hypnotics, SSRIs, Antiemetics, Antipsychotics, Benzodiazepines or Tricyclic Antidepressants</i>	N/A	N/A	N/A	33.51%	31.43%
<i>Potentially Harmful Drug-Disease Interactions in Older Adults - DDI Dementia + Antiemetics, Antipsychotics, Benzodiazepines, Tricyclic Antidepressants, H2 Receptor Antagonists, Nonbenzodiazepine hypnotics or Anticholinergic Agents</i>	N/A	N/A	N/A	34.48%	49.65%
<i>Potentially Harmful Drug-Disease Interactions in Older Adults - DDI Chronic Kidney Disease + Cox-2 Selective NSAIDs or Nonaspirin NSAIDs</i>	N/A	N/A	N/A	5.17%	4.00%
<i>Potentially Harmful Drug-Disease Interactions in Older Adults - Total</i>	N/A	N/A	N/A	28.36%	32.54%
Use of High-Risk Medications in Older Adults (DAE)					
<i>Use of High-Risk Medications in Older Adults - High Risk Medications to Avoid</i>	N/A	N/A	N/A	10.65%	10.50%
<i>Use of High-Risk Medications in Older Adults - High Risk Medication to avoid except for Appropriate diagnosis</i>	N/A	N/A	N/A	3.21%	3.06%
<i>Use of High-Risk Medications in Older Adults - Total</i>	N/A	N/A	N/A	13.16%	12.63%
Use of Imaging Studies for Low Back Pain (LBP)	75.29%	77.15%	69.88%	N/A	N/A
Use of Opioids at High Dosage (HDO)	2.96%	3.70%	5.64%	5.11%	2.69%
Use of Opioids From Multiple Providers (UOP)					
<i>Use of Opioids From Multiple Providers - Multiple Prescribers</i>	13.61%	13.64%	17.72%	13.33%	14.78%
<i>Use of Opioids From Multiple Providers - Multiple Pharmacies</i>	0.44%	0.43%	1.10%	0.29%	0.74%
<i>Use of Opioids From Multiple Providers - Multiple Prescribers and Multiple Pharmacies</i>	0.18%	0.09%	0.60%	0.11%	0.25%

Risk of Continued Opioid Use (COU)					
<i>Risk of Continued Opioid Use - >=15 Days (Total)</i>	5.58%	5.18%	4.42%	9.34%	8.81%
<i>Risk of Continued Opioid Use - >=31 Days (Total)</i>	1.57%	1.40%	2.39%	4.27%	3.92%
Adults' Access to Preventive/Ambulatory Health Services (AAP)	97.30%	96.76%	82.34%	97.49%	97.05%
Annual Dental Visit (ADV)	N/A	N/A	59.08%	N/A	N/A
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)					
<i>Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment - Initiation of AOD - Total (Total)</i>	34.54%	37.51%	45.49%	36.72%	37.04%
<i>Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment - Engagement of AOD - Total (Total)</i>	11.57%	13.61%	16.63%	4.24%	11.11%
Prenatal and Postpartum Care (PPC)					
<i>Prenatal and Postpartum Care - Timeliness of Prenatal Care</i>	96.00%	94.00%	86.96%	N/A	N/A
<i>Prenatal and Postpartum Care - Postpartum Care</i>	94.00%	96.00%	84.23%	N/A	N/A
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)	67.57%	82.14%	74.92%	N/A	N/A
Well-Child Visits in the First 30 Months of Life (W30)					
<i>Well-Child Visits in the First 30 Months of Life (First 15 Months)</i>	94.05%	90.26%	74.43%	N/A	N/A
<i>Well-Child Visits in the First 30 Months of Life (15 Months-30 Months)</i>	94.76%	95.40%	79.11%	N/A	N/A
Child and Adolescent Well-Care Visits (WCV)	79.42%	71.70%	66.70%	N/A	N/A

Survey Element	Commercial HMO	Commercial PPO	Medicaid (All)	Medicare HMO	Medicare PPO
<i>Satisfaction With (usually+always)</i>				H3388	H5042
Getting Needed Care	86.60%	90.30%	87.60%	83.50%	83.90%
Getting Care Quickly	87.20%	87.00%	89.80%	80.90%	80.60%
How Well Doctors Communicate	96.20%	97.70%	95.50%	92.70%	93.40%
Customer Service	95.10%	90.60%	87.10%	94.50%	93.20%
Getting Needed Prescription Drugs	N/A	N/A	N/A	88.30%	87.10%
Coordination of Care	85.10%	89.90%	86.70%	87.30%	86.50%
Overall Rating of Health Plan (8-10 on a scale of 0-10)*	81.80%	80.10%	82.90%	91.30%	90.10%
Overall Rating of Health Plan (9-10 on a scale of 0-10)	62.70%	55.10%	69.60%	77.30%	74.20%
Overall Rating of Health Care (8-10 on a scale of 0-10)*	86.20%	77.70%	83.00%	88.70%	88.40%
Overall Rating of Health Care (9-10 on a scale of 0-10)	58.10%	51.20%	62.50%	69.10%	66.70%
Personal Doctor (9-10 on a scale of 0-10)	74.40%	68.60%	73.30%	92.20%	92.70%
Specialist (9-10 on a scale of 0-10)	66.30%	69.60%	71.10%	91.70%	91.00%
Flu Vaccination	68.10%	56.80%	38.50%	84.70%	83.00%
Pneumonia Vaccination	N/A	N/A	N/A	80.00%	79.70%

* For Medicare Plans, this rate is not the 8-10 scale, but the Scaled Mean. Scaled Mean Scores are used by CMS to calculate the Star Ratings. The contract's scaled mean score is the mean score converted to a 100-point scale, which reflects the percentage of members who responded "Yes."