

FACE-TO-FACE PERSONAL SERVICE

CDPHP[®] Customer ConnectSM

Members and non-members can meet with a CDPHP health care advocate for help with:



BENEFIT AND
CLAIMS QUESTIONS



ID CARD REQUESTS



PLAN ENROLLMENT



NAVIGATING THE
CDPHP WEBSITE



PRIMARY CARE
PHYSICIAN CHANGES



SCHEDULING
DOCTOR APPOINTMENTS

LOCATIONS

1785, Powered by CDPHP
1785 Route 9 | Clifton Park

Albany Medical Center
Suite F130 | 43 New Scotland Ave.
Albany

Ellis Hospital
First Floor | 1101 Nott Street
Schenectady

Latham
First Floor | Capital Region Health Park
711 Troy-Schenectady Road | Latham

Plattsburgh
24 Margaret Street | Plattsburgh

Rudy A. Ciccotti Family Recreation Center
30 Aviation Road | Albany

The Ciccotti Center also offers health and wellness opportunities, including SilverSneakers[®] fitness programs.

St. Peter's Hospital
First Floor | 315 South Manning Boulevard
Albany

For location hours or to schedule an appointment, visit
www.cdphp.com/customerconnect, or call (518) 641-4400.



CDPHP® A Plan for Life

Connect with us!

Get fitness tips, wellness ideas, and more! Follow us on social and visit blog.cdphp.com.



Tell us what you think!

Join the CDPHP Insights™ online community and give your opinions on:



HEALTH CARE



NUTRITION



FITNESS



AND MORE

Yup, even if you're not a CDPHP® member.

insights.cdphp.com/join or text "Insights" to 237471

Free virtual fitness classes

CDPHP members and non-members can get moving and stay healthy with a variety of online fitness classes you can take from home. www.cdphp.com/classes

Visit www.cdphp.com to learn more about our programs and services.

