

## FACE-TO-FACE PERSONAL SERVICE

# CDPHP<sup>®</sup> Customer Connect<sup>SM</sup>

Members and non-members can meet with a CDPHP health care advocate for help with:



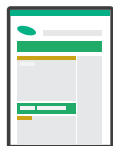
BENEFIT AND  
CLAIMS QUESTIONS



ID CARD REQUESTS



PLAN ENROLLMENT



NAVIGATING THE  
CDPHP WEBSITE



PRIMARY CARE  
PHYSICIAN CHANGES



SCHEDULING  
DOCTOR APPOINTMENTS

## LOCATIONS

**1785, Powered by CDPHP**  
1785 Route 9 | Clifton Park

**Albany Medical Center**  
Suite F130 | 43 New Scotland Ave.  
Albany

**Ellis Hospital**  
First Floor | 1101 Nott Street  
Schenectady

**Latham**  
First Floor | Suite 110 | Wellness Way  
6 Wellness Way | Latham

**CDPHP Fitness Connect at the  
Ciccotti Center**

30 Aviation Road | Albany

Also offer health and wellness opportunities,  
including SilverSneakers<sup>®</sup> fitness programs.

**St. Peter's Hospital**  
First Floor | 315 South Manning Boulevard  
Albany

For location hours or to schedule an appointment, visit  
[www.cdphp.com/customerconnect](http://www.cdphp.com/customerconnect), or call (518) 641-4400.



# CDPHP® A Plan for Life

## Connect with us!

Get fitness tips, wellness ideas, and more! Follow us on social and visit [blog.cdphp.com](http://blog.cdphp.com).



Tell us what you think!

Join the CDPHP Insights™ online community and give your opinions on:



HEALTH CARE



NUTRITION



FITNESS



AND MORE

Yup, even if you're not a CDPHP® member.

[insights.cdphp.com/join](http://insights.cdphp.com/join) or text "Insights" to 237471

Free wellness classes

CDPHP members and non-members can get moving and stay healthy with a variety of online fitness classes you can take from home. [www.cdphp.com/classes](http://www.cdphp.com/classes)

Visit [www.cdphp.com](http://www.cdphp.com) to learn more about our programs and services.

