Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Coverage Period: Beginning on or after 01/01/2019

: Essential Plan 4

Coverage for:Individual

Plan Type:HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-777-2273. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.cdphp.com/contracts or call 1-800-777-2273 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	No.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$0	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.cdphp.com or call 1-800-777-2273 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network.</u> You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you visit a health	Primary care visit to treat an injury or illness	\$0 <u>co-pay</u> /visit	Not Covered	You may use live video visits at www.doctorondemand.com.
care <u>provider's</u> office or clinic	Specialist visit	\$0 <u>co-pay</u> /visit	Not Covered	Preauthorization required for sleep studies, Nurofeedback & Transcranial Magnetic Stimulation
	Preventive care/screening/ immunization	No Charge	Not Covered	None.
	Diagnostic test (x-ray, blood work)	\$0 co-pay /visit	Not Covered	Prior Authorization is required for Genetic Testing.
If you have a test	Imaging (CT/PET scans, MRIs)	\$0 co-pay /visit	Not Covered	None.

Common Medical Event	Services You May Need	What Y Network Provider	ou Will Pay Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
		(You will pay the least)	(You will pay the most)	
If you need drugs to treat your illness or condition More information about	Tier 1 drugs	Retail \$0 <u>co-pay</u> Mail-Order: \$0 <u>co-pay</u>	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order prescription) Prescriptions must be written by a
	Tier 2 drugs	Retail: \$0 <u>co-pay</u> Mail-Order: \$0 <u>co-pay</u>	Not Covered	duly licensed health care provider and filled at a participating pharmacy, unless otherwise authorized in advance by CDPHP. Specialty drugs are not eligible for the mail order
prescription drug coverage is available at http://www.cdphp.c om/Members/Rx- Corner	Tier 3 drugs	Retail: \$0 <u>co-pay</u> Mail-Order: \$0 <u>co-pay</u>	Not Covered	program and require preauthorization to be obtained through CDPHP's participating specialty vendors. This plan has Formulary 2 and the Premier Rx Network.
Comer	Specialty drugs	Retail: \$0 <u>co-pay</u>	Not Covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 <u>co-pay</u> /visit	Not Covered	None.
surgery	Physician/surgeon fees	\$0 <u>co-pay</u> /visit	Not Covered	None.
	Emergency room care	\$0 <u>co-pay</u> /visit	\$0 <u>co-pay</u> /visit	All Emergency Care is considered In-Network.
If you need immediate	Emergency medical transportation	\$0 <u>co-pay</u> /visit	\$0 <u>co-pay</u> /visit	All Emergency Care is considered In-Network.
medical attention	<u>Urgent care</u>	\$0 <u>co-pay</u> /visit	\$0 <u>co-pay</u> /visit	Urgent Care from Non-Participating Urgent Care Centers in Our Service Area are not covered. You may use live video visits .
lf you have a hospital stay	Facility fee (e.g., hospital room)	\$0 <u>co-pay</u> /admission	Not Covered	
	Physician/surgeon fees	\$0 <u>co-pay</u> /surgery	Not Covered	None.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need mental health, behavioral	Outpatient services	\$0 co-pay /visit	Not Covered	None.	
health, or substance abuse services	Inpatient services	\$0 co-pay /visit	Not Covered	None.	
	Office visits	\$0 co-pay /visit	Not Covered	Cost share applies for Initial visit to determine pregnancy, subsequent visits are Covered in Full	
	Childbirth/delivery professional services	\$0 <u>co-pay</u>	Not Covered	None.	
If you are pregnant	Childbirth/delivery facility services	\$0 co-pay /admission	Not Covered	None.	
	Home health care	\$0 co-pay /visit	Not Covered	Up to 40 home health care visits are covered per year.	
If you need help recovering or have other special health needs	Rehabilitation services	\$0 co-pay /visit	Not Covered	Up to 60 visits are covered per condition per lifetime.	
	Habilitation services	\$0 co-pay /visit	Not Covered	Limited to coverage for Applied Behavioral Analysis when necessary for the treatment of Autism Spectrum Disorder. All contract limits and provisions for managed benefits apply.	

Common			ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Skilled nursing care	\$0 co-pay /visit	Not Covered	Up to 200 days are covered per year. Copay is waived if direct transfer from inpatient hospital setting or skilled nursing facility to hospice facility. Preauthorization Required.
	Durable medical equipment	0% co-insurance	Not Covered	Repairs and replacements are covered when necessary due to normal wear and tear. Repairs and replacements that result from misuse or abuse are not covered.
	Hospice services	\$0 co-pay /visit	Not Covered	Limited to 210 days combined Inpatient and Outpatient.
	Children's eye exam	Not Covered	Not Covered	Children are not covered on this plan.
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Children are not covered on this plan.
	Children's dental check-up	Not Covered	Not Covered	Children are not covered on this plan.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic surgery

• Non-emergency care when traveling outside the U.S.

- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care

Long term care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (Limits Apply)
- Bariatric surgery (Limits Apply)
- Chiropractic care
- Dental care (Adult)
- Dental checkup
- Eye exam
- Glasses
- Hearing aids

- Prescription Drug Coverage
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is as follows: Contact CDPHP at 1-800-777-2273 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 or http://www.dfs.ny.gov/, the Health Insurance Assistance Team of the U.S. Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: CDPHP at 1-800-777-2273 (or TTY 711), The New York State of Health NYS Department of Financial Services at (800) 342-3736 or http://www.dfs.ny.gov/, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Ba (9 months of in-network pre-nat hospital delivery)		Managing Joe's type 2 Dia (a year of routine in-network care of controlled condition)		Mia's Simple Fractur (in-network emergency room visit up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist cost</u> sharing Hospital (facility) <u>cost</u> sharing Other <u>cost</u> sharing 	N/A \$0 \$0 N/A	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist cost</u> sharing Hospital (facility) <u>cost</u> sharing Other <u>cost</u> sharing 	N/A \$0 \$0 N/A	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist cost</u> sharing Hospital (facility) <u>cost</u> sharing Other <u>cost</u> sharing 	N/A \$15.00 \$240.00 N/A
This EXAMPLE event includes ser Specialist office visits (prenatal care) Childbirth/Delivery Professional Serv Childbirth/Delivery Facility Services	vices	This EXAMPLE event includes servic Primary care physician office visits (includisease education) Diagnostic tests (blood work)		This EXAMPLE event includes ser Emergency room care (including me supplies) Diagnostic test (x-ray)	dical
•	DOA WORK)	Prescription drugs Durable medical equipment <i>(glucose m</i> e	eter)	Durable medical equipment (crutche Rehabilitation services (physical the	,
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· · ·		Durable medical equipment (glucose me Total Example Cost	,	Rehabilitation services (physical the	rapy)
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Specialist visit (anesthesia) Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	\$12,731 \$0 \$0 \$0 \$0	Durable medical equipment (glucose me Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments Coinsurance	\$7,389 \$0 \$0	Rehabilitation services (physical their Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	rapy) \$1,925 \$0 \$0

Estimate how much doctors and dentists in your area charge for services www.fairhealthconsumer.org

FAIRHEALTH

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs.

The plan would be responsible for the other costs of these EXAMPLE covered services.



Discrimination is Against the Law

Capital District Physicians' Health Plan, Inc. (CDPHP[®]) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CDPHP:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the CDPHP Civil Rights Coordinator.

If you believe that CDPHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: CDPHP Civil Rights Coordinator, 500 Patroon Creek Blvd., Albany, NY 12206, 1-844-391-4803 (TTY/TDD: 711), Fax (518) 641-3401. You can file a grievance by mail, fax, or electronically at https://www.cdphp.com/customer-support/email-cdphp. If you need help filing a grievance, the CDPHP Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD 1-800-537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Multi-language Interpreter Services

ATTENTION: If you speak a non-English language, language assistance services, free of charge, are available to you. Call the number on your member ID card (TTY: 711).

ATENCIÓN: Si habla otro idioma que no es el inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación de miembro (TTY: 711).

注意:如果您使用的語言不是英語,您可以免費獲得語言援助服務。請致電您會員 ID 卡上的電話(聽力障礙電傳:711)。



ВНИМАНИЕ: Если вы говорите на иностранном языке, вы можете воспользоваться бесплатными услугами перевода. Позвоните по номеру на вашей ID карточке участника (Телетайп: 711).

ATANSYON: Si ou pale yon lang ki pa Angle, wap jwenn sèvis asistans lang gratis disponib pou ou. Rele nimewo ki sou kat ID manm ou a (TTY: 711).

주의: 영어 이외의 언어를 사용하는 경우 무료로 언어 지원 서비스를 받을 수 있습니다. 귀하의 회원 ID 카드에 있는 번호로 전화하십시오(TTY: 711).

ATTENZIONE: Se non parla inglese né una lingua anglofona, sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero presente sulla scheda ID dei membri (TTY: 711).

באזקרעמפיוא: ביוא ריא טדער , ןענעז ןאהראפ ראפ דייא דארפש ףליה סעסיוורעס יירפ ןופ לאצפא. טפור בעד רעמונ ףיוא רעייא רעבמעמ ID באזקרעמפיוא: ביוא ריא טדער , ןענעז א דיא רעבמעמ 711:TTY(

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UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer na Twojej członkowskiej karcie ID (TTY: 711).

ت ت شد مدح ةغل غير اذ الإجد لرزية، ت توفر إد لك تد امدخ مسدعاة اغللة اجمن أا. ات لص بالرقم ال دوجوم بساطقة الو هية ل عوض يتك)TTY (.

متنبى الأراني ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez au numéro indiqué sur votre carte de membre (ATS : 711).

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ATENSYON: Kung nagsasalita kayo ng wikang iba sa Ingles, magagamit niyo ang mga serbisyo sa tulong sa wika nang walang bayad. Tawagan ang numero sa inyong card miyembro ID (TTY: 711).

ΠΡΟΣΟΧΗ: Αν δεν μιλάτε Αγγλικά, υπάρχουν στη διάθεσή σας υπηρεσίες γλωσσικής υποστήριξης οι οποίες παρέχονται δωρεάν. Καλέστε τον αριθμό που θα βρείτε στην ατομική σας ταυτότητα μέλους (TTY: 711).

VINI RE: Nëse flisni një gjuhë jo-anglisht, shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Telefonojini numrit në kartën tuaj të ID të anëtarit (TTY: 711).