



Pharmacy Guidance for Reject Codes related to Medicaid Non-Enrolled Prescribers and Pharmacies

Section 5005(b)(2) of the 21st Century Cures Act requires all Medicaid Managed Care (MMC) providers to be enrolled with the State Medicaid program. This information was communicated by the Department of Health in the [January 2018 New York State Medicaid Update](#) and in the [April 2022 New York State Medicaid Update](#).

Effective **September 1, 2022**, prescriptions written by non-enrolled prescribers or filled at non-enrolled pharmacies will reject at the pharmacy.

- Reject 889: Prescriber not enrolled in the State Medicaid Program
- Reject 890: Pharmacy not enrolled in the State Medicaid Program

Not all providers are eligible for enrollment in the State Medicaid Program:

- **Residents, Interns, Foreign Physicians**
Per NYS Education Law, Article 131, Section 6526, unlicensed physicians who are residents, interns, and foreign physicians participating in training programs, are authorized to prescribe, but are not eligible for enrollment in the NYS Medicaid program without a license.
- **Pharmacists**
Pharmacists in NYS have been given authority to prescribe and dispense or administer certain medications including Paxlovid, COVID testing kits, emergency oral contraceptives, and provide vaccine counseling. Pharmacists are not eligible for enrollment in the NYS Medicaid Program.
- **Practitioner Dispensers**
New York State Education (NYSED) Law, Article 137 §6807, authorizes practitioners, who are authorized to prescribe, to dispense drugs pursuant to an oncological or AIDS protocol, directly to their patients. CDPHP® contracted providers may dispense directly to a patient and submit for reimbursement as a Medical Claim. Prior authorizations may apply. Pharmacies identified as physician dispensers are not eligible for enrollment in the State Medicaid Program. Effective September 1, 2022, these pharmacies will no longer be able to bill for prescriptions for CDPHP members on their pharmacy benefit.

Pharmacies may utilize Submission Clarification Codes (SCC) to provide an override to these rejections under the following circumstances:

- Interns, Residents, and Foreign Physicians may write valid prescriptions but are not eligible to enroll in the State Medicaid Program
- A single instance of emergency medical care (emergency room visit, out of state emergency services, urgent treatment for substance use disorder, or behavioral health conditions)



- Transition fill for members new to the health plan
- Foster Care Members
- Pharmacist authorized prescribing and dispensing or administration

Reject Message	Submission Code for Processing
Reject 889 – Prescriber not Enrolled in State Medicaid Program	55
Reject 890 – Pharmacy Not Enrolled in State Medicaid Program	56
Reject 889 or 890 in stores not able to use SCC 55 or 56	42